

DAY ONE

9:00 - 9:30	WELCOME The Hon. Gabrielle Williams MP (Parliamentary Secretary for Health), Richard Wynne MP (Labor Member for Richmond), Demos Krousos (CEO of NRCH), Rachel Callander (Conference Director)
9:30 - 10:00	Susan Alberti AC (Philanthropist)
10:00 - 10:45	Nick Barry (Community Development, Comedian)
10:45 - 11:15	MORNING TEA
11:15 - 12:15	Listen to my experience of care A discussion featuring Susan Alberti AC (Philanthropist), Karen Cusack (Health Complaints Commissioner), John Mckenna (Disability Consumer Advocate), Rachel Callander (Speaker, Author, Artist)
12:15 - 1.30	LUNCH
1:30 - 2:00	Health Literacy Jolyon Burford (Centre for Culture, Ethnicity and Health) Understanding how individuals make decisions about their health How can we improve the outcomes of our own healthcare?
2:00 - 3:15	Health Literacy Spase Veljanovski (Centre for Culture, Ethnicity and Health) Health professionals and consumers discuss the communication of health information and how this impacts consumers' decisions. with Gordon Conochie (cohealth), Dr Chris Lemoh (Monash Health, Dandenong Hospital), Dr Nadia Chaves (Alfred Health), Elizabeth Murdoch, Anisha Prasad (Project and Change Management), Caroline Carroll (Open Place, Alliance for Forgotten Australians), Maree Kearton (Epilepsy Foundation)
3:15 - 3:30	AFTERNOON TEA
3:30 - 4:00	Caring for the Carer Dr Eugenia Georgopoulos (Inner Melbourne Post-Acute Care)
4:00 - 4:45	Ethical Issues associated with the provision of care Dr Jodie Heap (Dentist) and Dr Elizabeth Milford (University of Melbourne)
4:45 - 5:00	CONCLUSION
5:00 - 7:00	DRINKS AND NETWORKING

DAY TWO

7:45 - 8:45	BREAKFAST Rachel Callander (Speaker, Author, Artist, Trainer)
9:00 - 9:15	INTRODUCTION Professor Amanda Kenny (RN Midwife PhD)
9:15 - 10:45	Partnerships in Healthcare Catherine Morley (CEO of Rural Northwest Health) Role of community health in a contemporary society Prof. John Aitken (Rural Northwest Health) Establishing partnerships between health professionals and consumers Dr Ajesh George (School of Nursing and Midwifery, Western Sydney University) Sharing responsibility and overcoming professional constraints for person-centred care Dr Jonathan Silverman (Academic General Practice at Deakin University) Communication in healthcare: Aligning the expectations of consumers and professionals
10:45 - 11:15	MORNING TEA
11:15 - 12:30	Partnerships in Healthcare Prof. Amanda Kenny (RN Midwife PhD) with Anisha Prasad, Andre Priede (The University of Melbourne Dental School), Catherine Morley (Former CEO with Rural Northwest Health), Dr Ajesh George (Professor, School of Nursing and Midwifery, Western Sydney University), John Aitken (M.Pharm, MAICD), Dr Jonathan Silverman, Lucy Mayes (Lawyer, Social Worker and Company Director), Ella Crotty (Lawyer at Fitzroy Legal Service)
12:30 - 1:30	LUNCH
1:30 - 4:00	Capacity building in care Julie McCrossin (Targeting Cancer, TROG Cancer Research, Journalists, NSW Law Society Journal) with Ioan Jones (Clinical Lecturer at UTAS Centre for Rural Health), Alison Coelho (Centre for Culture Ethnicity and Health, Multicultural Health and Support Services), Jenny Wilkins (St Vincent's Hospital Melbourne Community Advisory Committee), Evelyn Boyce (Diabetes Educator and Registered Nurse), Lulu Xu (Oral Health Educator at North Richmond Community Health)